

# DRIVER ASSISTANCE INFORMATION

Fleet Funding

Fleet Services

Driver Area

Green Fleet

As a driver of an Agility Fleet vehicle you will benefit from outstanding levels of customer service and commitment, helping to keep you on the road, safe and secure.

Our 24/7 helpful and friendly customer service team can support you with queries for tyres, MOT / service bookings, unfortunate accidents or for any other vehicle enquiry.

## Services & Maintenance

There are over 600 approved centres across the UK, including Northern Ireland. We are open 7 days a week for your convenience. With multiple locations you won't have to travel or wait to get your vehicle booked in.

If you need to book a MOT or service, call our service booking line.

## Tyres

As driver styles vary it is important that all drivers are vigilant and check their tyres regularly.

By carrying out regular checks, this will not only ensure your safety, but it will also highlight any maintenance you might need in the near future.

The legal minimum requirement for tyre replacement is 1.6mm per tyre, at Agility Fleet we replace our tyres at 2mm. If your tyres are close to this limit, please contact us.

## Accidents

If you have unfortunately been in an accident, please let your fleet manager know. They may guide you to contact your own insurance company to advise on recovery or to contact us directly.

If it is not an insurance claim, we can direct you to an approved garage. Please contact us following the incident so we can keep our records up to date.

## Breakdowns

A maintenance package with Agility Fleet includes breakdown services, so contact us directly and we can assist and direct a breakdown vehicle to come assist you. If you are on a customer maintained contract you will need to contact your fleet manager and they will advise and support you with your breakdown.

## What to do next

Contact us at Agility Fleet on [01527 571605](tel:01527 571605) or email us at [info@agilityfleet.com](mailto:info@agilityfleet.com).

If you are on the roadside with an emergency please contact our Breakdown line [01527 571605](tel:01527 571605).